



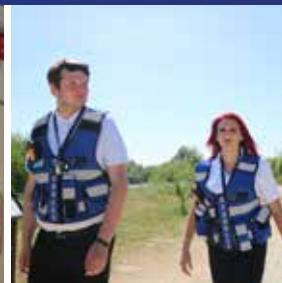
TAKING CARE OF YOUR BUSINESS



Security
Guards



Key
Holding



CSAS
Marshals



Event
Staff



Door
Staff



Mobile
Patrols



Retail
Security



Training
Services



“We’ve worked with TMS for a number of years on a number of town centre security projects and have been delighted with the staff that they have provided.”

Ilsa Butler,
One Maidstone BID

WELCOME TO TMS PROTECTION

Thank you for taking the time to view this brochure and learn about our company.

TMS Protection Limited were founded in 2013 by Managing Director Thomas Devine and became a limited company in January 2014.

We specialise in Training, Management and Security services across the UK, and currently supply Door Supervisors, Security Guards, Retail Security, Event Staff, Mobile Patrols and Marshals and to many local and national companies.

At TMS Protection Limited we believe that we have a responsibility to improve the environment and communities that we operate in. As such all of our policies and procedures are designed to ensure our employees have a positive impact on our customers and their consumers.

Through our experience and knowledge let us take care of your business.



Tom Devine
Managing Director

WHY CHOOSE TMS?

All of our team are dedicated to providing new and existing customers with the best service possible and ensuring that we grow with our clients.

Retail – Jewellery Stores, Food, Clothing and Garden

Leisure – Pubs, Clubs, Bars, Restaurants and Events

Construction – New Builds, Builders Merchants and Regeneration Projects

To achieve this, we operate in a variety of different sectors in the Security market, these include;

Government – Local authorities, NHS and Education

Residential – Private Dwellings, Social Housing and Student Accommodation

Manufacturing – Transport and Warehousing

Commerce – Legal, FM and Corporate

“Easily the most professional and responsive supplier of security services we’ve used in the last 25 years”

Managing Director,
Alan Firmin Ltd

NATIONAL COVERAGE



OUR ACCREDITATIONS





SECURITY GUARDS

TMS Protection Limited are an Approved Contractor for the provision of Security Guarding and this as a core sector of our business. All our Security Guards are licensed by the SIA and are highly trained in all aspects of Security.

The common types of premises and sites that we provide Security Guards for include; Building Sites, Shopping Centres, Concierge, Corporate and Education Facilities.

All of our Security Guards are trained in Loss Prevention, Customer Service, First Aid and Fire Safety. We also provide all of our Security Guards are provided with PPE and they are all equipped with Body Worn Video cameras, which ensures all of our staff are safe whilst working on site and potentially dealing with crime.



RETAIL OFFICERS

Since the Corona virus pandemic our retail sector has become arguably the largest part of our business. We now provide Security Officers to local and national clients which include locations such as Supermarkets, Garden Centres, Petrol Stations, Jewellery Shops and Fashion Outlets. Due to this our knowledge and experience in this sector makes us a market leader in the South East.

The roles and responsibilities of our Security Officers is to protect stock, assets and staff whilst providing a visible Security presence in a retail environment which is proven to be an effective deterrent against theft and anti-social behaviour. All of our team are aware of their additional responsibilities during this climate to ensure they are operating in a Covid secure manner and enforcing Social Distancing in line with the Governments guidelines.

KEY HOLDING, ALARM RESPONSE & MOBILE PATROLS

Key Holding and Alarm Response provided by TMS Protection Ltd enables our customers to sleep easy knowing that we are taking care of their business. We have offices in Maidstone and Ashford meaning we are ideally placed to service the main towns of Canterbury, Folkestone, Dover, Medway, Dartford, Tunbridge Wells as well as all towns and villages between.

Many people have members of their own staff as the first Key Holder however attending an alarm call can be a nerve-wracking experience if the alarm call turns out to be a genuine break-in or emergency especially if intruders are still on site. With no conflict training, any allotted company keyholder is potentially putting themselves in a life threatening position meaning the owner is liable.

Another little-known benefit is the fact that insurance premiums for business protected by a professional Keyholding company can be lower.

We erect signage free of charge to deter any potential intruders and all of our officers carry Smart Tag, which enables them to spray an intruder with a unique DNA liquid that means the offender can be traced by the Police.

Our operating system allows us to provide “real time reporting” which means as soon as our officer has completed their report on site, it is emailed directly to our customers so they you aware of exactly what has taken place on site.





STREET MARSHALS

Street Marshals are beginning to play a vital role in the night-time economy in towns and cities across the country. The Street Marshals provided by TMS Protection Limited always have their stakeholders interest at heart and as a progressive company, we are honoured to provide our skilled security operatives to the both Maidstone Street Marshal Scheme and support Tonbridge & Malling Council with their project to reduce crime and Anti-Social behaviour at locations in their borough.

Collectively with our customers and local authorities, we believe the primary responsibilities of our Marshal's is to ensure that they keep the

community safe whilst preventing crime and disorder. To achieve our objectives our team are CSAS qualified and work with local authorities to enforce powers under local Public Space Protection Orders (PSPO's).

As part of our CSAS accreditation our officers have the following powers;

- *Power to seize alcohol*
- *Power to request name and address*
- *Power to stop a moving vehicle*
- *Power to deal with begging*

TAXI MARSHALS

Many local councils now opt to have a physical presence at Taxi Ranks during the night-time economy as this has been identified as a "hot spot" for crime and disorder. Our Taxi Marshals we will work with all parties involved in the scheme to

reduce the risk of crime and ensure visitors of the town/city are safe and local taxi companies can operate knowing their drivers are not exposed to violence.



EVENTS SECTOR

TMS Protection can provide a complete Event Safety and Management package which includes working with you or the event organiser to ensure that we plan your event to a high level. This will include the preparation of Crowd Management Plans, attending Safety Advisory Group (SAG) meetings and planning and providing the correct number of SIA Licensed Security Staff, Dog Handlers, CSAS staff and Event Stewards.

We understand that our main purpose is to ensure your event is safe but also our presence should not detract from consumers in attendance having a

In 2020 we introduced our Mobile CCTV Unit which is designed to be a complete on site Control Room. This highly equipped vehicle and SIA licensed CCTV operator can be deployed across the UK to assist Local Authorities, Event Organisers, Football Stadiums, the Police and many more organisations involved in deterring crime.

great time. Should any incidents arise, our specially trained Response Teams will quickly and efficiently resolve any issues without having a negative impact on other consumers.

We have been fortunate enough to manage and implement security for many high-profile events in the UK and internationally, therefore have a wealth of experience and knowledge in this sector. Our Management team have achieved a Level 5 diploma in Crowd Management which enables us to plan and manage your event professionally.

The vehicle is equipped with a 6-metre telescopic mast that rises from the rear of the vehicle and is controlled by our team on site. The mast is fitted with a Predator PTZ 360 camera, meaning we always have full coverage.



DOOR SUPERVISORS

With over ten years' experience of supplying Door Supervisors to nightclubs, pubs, and private functions TMS Protection are market leaders in this sector, using professional and innovative methods to improve the industry.

Door supervisors are the frontline of your business and their actions, mannerisms, and attitude can determine the public perception of your premises. Our staff attend regular scenario and physical intervention training as well as attending drug awareness courses, to help identify and eradicate drug misuse.

Since the introduction of the Security Industry Authority (SIA) strict legislation concerning Door Supervision in has been implicated and the days of the typical nightclub bouncer are thankfully a thing of the past. TMS Protection Limited provide SIA Licensed Door Supervisors across the South East and we are an SIA Approved Contractor for the provision of Door Supervisors meaning our customers can be confident our staff are vetted to BS 7858.

Our team utilises the latest technology in security including Body Worn Video cameras, which act as a deterrent against anti-social behaviour and violence against our staff and customers. Evidence from our Body Worn Video cameras also helps to protect the reputation of your venue and our company.

Some of our customers in this sector include prestige and established brands such as Elite Pubs, The Source Bar, Pontins Holiday Parks and Shepherd Neame. We believe that no venue or it's demographic of consumers are the same, so all of our customers are provided with solutions that suit their Security requirements.

All of our Door Supervisors are equipped with PPE and manage venues in a Covid secure way in line with the Governments guidelines.

TRAINING

SIA Accredited Courses

Since 2005 it has become law that all security professionals are licensed and governed by the Security Industry Authority (SIA) to eradicate potential illegal activity and improve the industry. All our courses are held at our head office in Maidstone, Kent and are accredited by

Highfield, successful candidates will then have the opportunity to apply for vacancies within TMS Protection Limited. We currently provide **Door Supervisor, Security Guarding** and **CCTV Operator** courses, all of which can be booked by emailing or calling our Maidstone office.



First Aid Courses

All our courses are taught by experienced medical and emergency services and tailored to your needs. Successful candidates will receive an approved (EFAW) certificate upon completion

which is valid for 3 years. Our courses are tailored for people looking to learn emergency First Aid and is suited for first aiders working in low risk working environments.



Loss Prevention Courses

TMS Protection offer training courses for people working in the retail sector to help prevent thefts and increase profit. Our course consists of a video display, examples of techniques used by shoplifters

to conceal goods and two guest speakers. Guest speaker 1 is a retired Police officer while guest speaker 2 is a reformed shoplifter now using their experience to help educate the retail sector.



OUR SISTER COMPANIES

SmartWatch

MONITORING

SmartWatch Monitoring is a unique cost effective way to ensure your premises are secure through 24/7 offsite monitoring of your CCTV, Intruder Alarm and Fire Alarm systems. The business is designed to be compliant with our Security company, TMS Protection Limited, and operate from the Control Room within our Head Office in Maidstone, Kent.

SmartWatch offer a complete package to clients who want to remove the worry and phone calls in the night from their alarm systems or CCTV activations of potential intruders on site. Our dedicated staff will monitor each system and dispatch a response team to site within 30 minutes of any activation.

Our Control Room has the ability to “dial in” to your on site CCTV system and ensure that the site is secure and no persons are on site committing crime or Anti-Social behaviour causing costs and/or loss of business to you.

SmartWatch Monitoring take the stress and worry concerning out of hours Security away from our customers.



Proforce Cleaning Services specialises in commercial, retail and leisure cleaning services across the South East and we currently supply staff to many local and national companies.

Proforce employs dedicated cleaners which enables us to complete the most challenging of cleaning contracts. Our professional teams of cleaners cover the South East area and our office is based in Maidstone.

We specialise in commercial and office cleaning it is our intention to continually provide a professional, affordable, and reliable cleaning service to businesses & homeowners.

Our cleaning operatives work in accordance with your company policies and guidelines, such is our commitment to providing an exceptional cleaning service each of our staff is subjected to full security vetting.

Other services include offices, retail units, hospitality cleaning, restaurants, nightclubs, pubs and we also provide end of tenancy cleans and property maintenance.